

# BPO MANAGEMENT SYSTEM

## OVERVIEW

- Portal was designed and developed for the purpose of loan application process. Portal was fully maintained and controlled by an admin who owned this website.
- Admin can create / allow call centers to get the customers information through the phone call. Agents submit the filled application form and guide the customer to open, check & submit the fields which was filled by the agents.

The screenshot displays the 'CA Affiliates' web application interface. At the top, there is a header with the logo and a 'Logout' link. Below the header is an 'ADMINISTRATION' section. The main content area is divided into two parts: a form for creating call centers and a gridview of existing call centers.

**Form Fields:**

- CallCenter ID
- Room ID
- CallCenter Name
- Address
- Company IP Address
- City
- Password
- Contact Number
- Email
- Status:  Active  Inactive

**Buttons:** CREATE, CLEAR

**Gridview:**

Sno	Center ID	Center Name	Room ID	IP Address	City	Phone	Email	Date of Creation
<a href="#">Delete</a> <a href="#">Select</a> 1	ithink23	er	1001	192.168.1.40	chennai	0445256899	Karthikbala@think.in	09/04/2011
<a href="#">Delete</a> <a href="#">Select</a> 2	ithink21	lthinkers	1002	192.168.25.25	chennai	raj@thinkers.co	987456	08/04/2011

Vertical navigation tabs on the right side include: LEAD REPORT, COMMISSIONS.